

- Billing & Collections
- Telemarketing
- Rental Program Consulting
- Affiliate Rental Programs



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## Client Questionnaire & Data Sheet

Business Name: \_\_\_\_\_

Business Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Business Phone: (    ) \_\_\_\_\_ Business Fax: (    ) \_\_\_\_\_

Internet URL: \_\_\_\_\_ Email: \_\_\_\_\_

Primary Contact: \_\_\_\_\_ Phone: \_\_\_\_\_ Ext: \_\_\_\_\_

Second Contact: \_\_\_\_\_ Phone: \_\_\_\_\_ Ext: \_\_\_\_\_

Please Choose a 6-Character Password You Will Use to Gain Access to AMS Reports Online:

Your Password: \_\_\_\_\_ Your Client Number (Assigned by AMS): \_\_\_\_\_

Number of Active Rental Contracts: \_\_\_\_\_ Number of Delinquent Accounts: \_\_\_\_\_

Current Billing Method (Check All That Apply): \_\_\_\_\_ Monthly Statement \_\_\_\_\_ Coupon Booklet

\_\_\_\_\_ Automatic Credit/Debit Card \_\_\_\_\_ Check-by-Phone \_\_\_\_\_ Payment via Web/Internet

Describe Current Collections Procedure: \_\_\_\_\_

Do You Negotiate and/or Settle Collection Matters? \_\_\_\_\_ Accept Payments at Store? \_\_\_\_\_

Reporting Requests (Frequency & Format): \_\_\_\_\_

How Should We Send Your Statement (Check All That Apply): \_\_\_\_\_ Mail \_\_\_\_\_ Fax \_\_\_\_\_ Email

Special Instructions: \_\_\_\_\_

How Should We Handle Deposits? \_\_\_\_\_ Mail Check to: \_\_\_\_\_

Direct Deposit (Bank Name & Account Number): \_\_\_\_\_

Describe Current Provisions for Product Repairs, Exchanges, Returns and Replacement (if any):

Thank you for providing the above information. In addition to this questionnaire, we ask that you also provide a copy of your current customer rental agreement and a sample of your customer database (electronic format preferred).